

Hullabaloo Tickets, Cancellations and Refunds Terms and Conditions of Booking

Babies

- Baby tickets are available to book online for £5.00 per child
- Tickets suitable for babies aged 3 months – 24 months
- Babies in arms (newborns) do not require an entry ticket
- Hullabaloo sessions last one hour
- Additional time will not be given if you are late for your session
- Food must not be taken in to the softplay
- Socks must be worn at all times by babies, children and adults
- The maximum number of babies for each hour is 10 babies
- Babies are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.

Juniors

- Junior tickets are available to book online for £7.00 per child
- Tickets suitable for children aged 18 months – 10 years
- Babies in arms (newborns) do not require an entry ticket
- Hullabaloo sessions last one hour
- Additional time will not be given if you are late for your session
- Food must not be taken in to the softplay
- Juniors are not allowed access to the baby section
- Socks must be worn at all times by babies, children and adults
- The maximum number of juniors for each hour is 38 juniors
- Juniors are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.

Adults

- Adults are not required to purchase a ticket to access Hullabaloo when accompanying a paying baby or junior
- Children are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.

Refunds/Cancellations, for bookings up to 5 Tickets

- Refunds and alternative dates/times are not offered on the day of your booking
- We will issue a full refund for bookings that collectively do not exceed 5 tickets if this is requested by 5pm the day before your booking
- Requests can be made via phone or email Hullabaloo@thesherriffcentre.co.uk
- Guests are welcome to give their tickets to a friend to use in their place in the event that they are unable to attend

Refunds/Cancellations, for collective bookings of 6 tickets or more

- Refunds and alternative dates/times are not offered for collective bookings of six or more tickets
- Bookings for six or more tickets are final and non-refundable under any circumstances including COVID-19
- Guests are welcome to give their tickets to a friend to use in their place in the event that they are unable to attend
- Guests may bring their own food and cake but all drinks must be purchased through our café
- Guests are requested to book for two hours if their booking exceeds 5 tickets.

We would love to contact you about what's going on at The Sherriff Centre. Please read our [Privacy Policy](#) for how we use your data and information on how to opt out.

