

Hullabaloo Private Parties Terms and Conditions of Booking

Booking & Deposits

- Paying the 50% online deposit of £300 secures your date and time for three working days
- Within this time we will contact you to confirm your booking and answer any questions
- Within this time, if you change your mind we will authorise a full refund
- If we can't contact you within three working days to confirm your booking, we will automatically refund your deposit and your party date/time will be released for others to book.
- Your final balance will be sent to you and is due 6 weeks before the date of your party.

Babies & Juniors

- Our Baby section is suitable for those aged 3 months – 24 months
- The maximum number of babies at any one time is 10 babies
- Babies in arms (newborns) are not counted in this number
- Our Junior section is suitable for children aged 18 months – 10 years
- The maximum number of Juniors at any one time is 38 juniors
- Juniors are not allowed access to the baby section
- Food must not be taken in to the softplay
- Socks must be worn at all times by babies, children and adults
- Children are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.
- Adults are allowed to accompany a baby or child in to the soft play

Cancellations

- If you cancel your booking and do so more than 30 days before your booking date, your deposit will be refunded to you.
- Cancellations made within 30 days of your booking date will see the full deposit and all final payments retained.
- For all cancellations, the booking date and time will be given away.
There are no exceptions to this policy.
- We do not issue change of date requests within the 30 days prior to your booking.
- We will try our best to accommodate a change of date request, if requested at least 30 days in advance of your booking

Restrictions

- If the number of children on the day of the booking exceeds our stated capacity for Hullabaloo, we reserve the right to refuse admission.
- You must not use glitter, party poppers, confetti strings, streamers, foam sprays, or piñatas or the like within the centre.
- You must not move or rearrange the furniture within the centre without prior consent or approval from the supervisor on the day.
- Guests may bring their own food and cake but **all drinks** must be purchase through our café

We would love to contact you about what's going on at The Sherriff Centre. Please read our [Privacy Policy](#) for how we use your data and information on how to opt out.