

Hullabaloo Tickets, Cancellations and Refunds Terms and Conditions of Booking

Babies

- Baby tickets are available to book online for £5.00 per child
- Tickets suitable for babies aged 3 months – 24 months
- Babies in arms (newborns) do not require an entry ticket
- Hullabaloo sessions last one hour
- Additional time will not be given if you are late for your session
- Food must not be taken in to the softplay
- Socks must be worn at all times by babies, children and adults
- The maximum number of babies for each hour is 10 babies
- Babies are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.

Juniors

- Junior tickets are available to book online for £7.00 per child
- Tickets suitable for children aged 18 months – 10 years
- Babies in arms (newborns) do not require an entry ticket
- Hullabaloo sessions last one hour
- Additional time will not be given if you are late for your session
- Food must not be taken in to the softplay
- Juniors are not allowed access to the baby section
- Socks must be worn at all times by babies, children and adults
- The maximum number of juniors for each hour is 38 juniors
- Juniors are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.

Adults

- Adults are not required to purchase a ticket to access Hullabaloo when accompanying a paying baby or junior
- Children are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.

Refunds/Cancellations, for bookings up to 5 Tickets

- Refunds and alternative dates/times are not offered on the day of your booking
- We will issue a full refund for bookings that collectively do not exceed 5 tickets if this is requested by 5pm the day before your booking
- Requests can be made via phone or email Hullabaloo@thesherriffcentre.co.uk
- Guests are welcome to give their tickets to a friend to use in their place in the event that they are unable to attend

Refunds/Cancellations, for collective bookings of 6 tickets or more

- Refunds and alternative dates/times are not offered for collective bookings of six or more tickets
- Bookings for six or more tickets are final and non-refundable under any circumstances including COVID-19
- Guests are welcome to give their tickets to a friend to use in their place in the event that they are unable to attend
- Guests may bring their own food and cake but all drinks must be purchased through our café
- Guests are requested to book for two hours if their party exceeds five Juniors.

We would love to contact you about what's going on at The Sherriff Centre. Please read our [Privacy Policy](#) for how we use your data and information on how to opt out.

