**Hullabaloo Private Booking Terms and Conditions**

**The Booking and Payment Process**

* If you would like to have a private booking with us, please give Hullabaloo staff your preferred date and time, and we will check our availability.
* If your date/time is available, and you agree to our terms and conditions, we will email you an invoice for a 50% deposit. Your booking date and time will be secure for three days.
* To secure your booking date and time, the 50% deposit should be paid within three days of the invoice date.
* Failure to pay within these 2 days will see your booking slot cancelled and possibly taken by someone else.
* Your booking date and time will be confirmed once the deposit payment has been received by us.
* Your final balance will be sent to you via invoice, and must be settled no less than 4 weeks prior to the booking date.
* Failure to pay this balance may see your booking cancelled, your time slot given away, and the deposit retained.
* We accept payment online via PayPal, in cash or by credit/debit card onsite. We are unable to take credit/debit card payments over the phone.

**Food and Drink**

* You may bring your own food to your booking but all hot and cold drinks and alcohol must be purchased at our café. **NO OUSIDE DRINKS TO BE BOUGHT INTO THE CENTRE**
* No food or drink is to be taken into the Hullabaloo soft play area.

**The Party**

* The maximum number of children for each booking is 38 in the junior section and 10 in the baby area.
* Socks must be worn at all times whilst in Hullabaloo. If you do not bring your own, they can be purchased for 50p.
* Children are at all times the responsibility of their parent/guardian and must not be left unattended within the centre.
* Please do not arrive early for your booking and we ask that you leave promptly on time.

**Cancellations**

* If you cancel your booking, and do so more than before 30 days of your booking date, your deposit will be refunded to you.
* Cancellations made within 30 days of your booking date will see the full deposit and all final payments retained, and the booking date and time given away. There are no exceptions to this policy.
* We do not issue change of date requests.

**Restrictions**

* If the number of children on the day of the booking exceeds our stated capacity for Hullabaloo, we reserve the right to refuse admission.
* You must not use party poppers, confetti strings, streamers, foam sprays, or piñatas or the like within the centre.