

## **Hullabaloo Essential Booking Information**

### **Covid Changes;**

- The soft play has a separate entrance and exit
- The capacity of Hullabaloo has been set according to government guidelines and is the following:

**Junior; 15 children**

**Under 2's; 5 children** (Ball pool currently closed)

We have allowed one adult per child to enter Hullabaloo

### **The booking process;**

- Your booking will be for one hour
- You can ONLY book online
- Please read our terms and conditions before you book as we are unable to offer refunds once you have booked
- Once you have booked you will receive an email, this is your confirmation.

### **Arriving at Hullabaloo;**

- Please do not arrive more than 15 minutes before your session. We have strict limits on numbers of customers in the building and you may be asked to wait outside.
- Please show your booking confirmation on arrival.
- Seating will be on a first come, first served basis and will be in accordance with current government guidance on households and numbers of people sitting and mixing together.

### **Need to know;**

- You will be in the soft play with other households.
- The accessible toilet with baby changing is open for customers.
- We are operating on a zero tolerance basis with regard to non-compliance with guidelines and abusive behaviour towards staff. This statement is available online and displayed in the centre.
- Please ensure the children in your booking stay close to your group and observe social distancing with regard to other customers.

## **Cleaning information;**

- Hullabaloo has been professionally deep cleaned and sprayed with a 100% anti-bacterial solution, known as 'fogging'.
- A full clean happens at the end of each day
- A full cleaning schedule is clearly displayed in the centre and available to view on the website
- A full risk assessment has been conducted by centre management and staff are working within Covid 19 workplace guidelines. Our risk assessment is displayed and available on the website