

## **Team Member** **Job Information**

<b>Title of post:</b>	Team Member
<b>Reports to:</b>	Centre Management
<b>Salary:</b>	£20,000 per annum
<b>Hours:</b>	40 hours per week, on a rota basis
<b>Probation period:</b>	3 months

### **Purpose of post:**

To work as a team member within The Sherriff Centre, helping us deliver an excellent customer experience across all of our services, mainly; The Sanctuary Café, Post Office, Hullabaloo soft play and Sofar Sounds live music events.

### **Main tasks:**

Serving customers  
Operating tills  
Handling cash and stock  
Opening and closing procedures  
Working within Covid-19 compliance guidelines

### **Who would this role suit?:**

For this role a positive attitude and great customer service skills are more important than specific experience, as full on the job training is provided.

It would suit someone who loves working with people and enjoys a varied work day and wants to gain experience in many different areas of a business.

### **We are looking for:**

Excellent customer service skills  
A positive, 'can do' attitude  
Good communication skills  
Reliable and trustworthy  
A friendly and professional manner  
The ability to work well in a team  
The ability to work both week days and weekends

### **We offer:**

- 25 days annual leave
- Barista training
- Free soft play entrance for staff children
- Staff discount on food and drink at the café
- Free entry to Sofar Sounds events (in rotation with other staff)
- Regular subsidized staff socials including Christmas party

### **How to apply:**

Send an email to [hello@thesherriffcentre.co.uk](mailto:hello@thesherriffcentre.co.uk) telling us why you would be a good fit for the job, any relevant experience and your availability.