

Hullabaloo Session

Covid Safe Terms and Conditions

Booking Information:

- Your booking is for 1 hour
- It is your responsibility to only book and bring children in a group you are safe in, and not mix households.
- The capacity for the junior soft play, in line with government regulations, has been set at 15 children, plus an allowance of 1 adult per child. This means you will be in the soft play with other households. We have measures in place to make this as safe as possible, including a one way flow and separate entrance and exits
- If there are 2 adults with your child you may alternate going into the soft play.
- All sessions must be pre booked, and you can **ONLY** book online for a session. We cannot accept walk in's.
- If you arrive with more children than you have booked for, if we have availability you will be able to book them in online there and then. If we do not have availability this will affect our overall building capacity and we may have to ask them to leave or be collected.
- Once you have completed your booking online you will receive an email to confirm this, please bring this with you.
- If you need to amend your booking please contact us by email at parties@thesherriffcentre.co.uk before 5 pm the day before your booking and we will endeavour to change your date.
- We cannot issue a refund if you cancel your booking or fail to arrive
- The toddler (under 2's) section is temporarily closed

Rules of play

- Socks must be worn at all times by both children and adults, there will be no exceptions
- Anyone entering the soft play will need to sanitise their hands before going in and when coming out
- There is a one way flow in place with arrows showing the direction, please assist your child with this.
- There will be a separate entrance and exit
- No food or drink should be brought into the soft play or the centre.

Covid Compliance

- You will be asked to sign a waiver, failure to comply will result in your booking being terminated.
- You will be asked to provide information for Track and Trace
- You are required to wear a mask at all times in the building except for when you are in the soft play or eating or drinking
- We operate a zero tolerance policy for any non-compliance with safety guidelines and any verbal or physical abuse to our staff. Our statement on this is clearly displayed.