

Hullabaloo Essential Booking Information

Changes to Hullabaloo;

- The toddler (under 2's) area is currently closed
- There is a one way system in place, with a separate entrance and exit
- The capacity of Hullabaloo has been set according to government guidelines and is the following:

Junior; 15 children

We have allowed one adult per child to enter Hullabaloo

The booking process;

- Your booking will be for one hour
- You can ONLY book online
- Please read our terms and conditions before you book as we are unable to offer refunds once you have booked
- Once you have booked you will receive an email, this is your confirmation.

Arriving at Hullabaloo;

- Please do not arrive more than 15 minutes before your session. We have strict limits on numbers of customers in the building and you may be asked to wait outside.
- Please show you're booking confirmation on arrival.
- You will be directed to a table that has been cleaned and sanitised and set up for the number of people in your booking.
- You will be asked to sign a waiver.
- Once your booking has ended we kindly ask you vacate promptly.

Need to know;

- You will be in the soft play with other households. We have measures in place to make this as safe as possible, including a one way flow and separate entrance and exits.
- The accessible toilet with baby changing is open for customers.
- We are operating on a zero tolerance basis with regard to non-compliance with guidelines and abusive behaviour towards staff. This statement is available online and displayed in the centre.

- Please ensure the children in your booking stay close to your group and allocated table and observe social distancing with regard to other customers.

Cleaning information;

- Hullabaloo has been professionally deep cleaned and sprayed with a 100% anti-bacterial solution, known as 'fogging'.
- After each session we allow 30 minutes to clean with anti-bacterial disinfectant
- A full clean happens at the end of each day
- A full cleaning schedule is clearly displayed in the centre and available to view on the website
- A full risk assessment has been conducted by centre management and staff are working within Covid 19 workplace guidelines. Our risk assessment is displayed and available on the website